CUNY Council of Chief Librarians
Agenda
November 8, 2021
10:00 AM – 12:00 PM

Attending: Carlos Aguelles (KBCC), Amy Beth (ERAC), Roberta Brody (QC Library School), Nelson Santana (LACUNY), Emily Drabinski (GC), Madeline Ford (HCC), Jeanne Galvin (QBCC), Barbara Gray (Journalism), Kristin Hart (OLS), Jeffrey Kroessler (JJ), Sharell Walker (LILAC), Michael Miller (BCC), Steven Ovadia (LAGCC), Beth Posner (GC), Njoki Kinyatti (York), Kenneth Schlesinger (Lehman), Maura Smale (NYCCT), Amy Stempler (CSI), Judith Schwartz (MEC), Alevtina Verbovetskaya (OLS), Michael Waldman (Baruch), John Pell (Hunter), Simone Yearwood (QC), Meagan Lacy (Guttman), Raquel Gabriel (Law), Daisy Dominguez and Lon Mendelsohn (City), Jane Cramer (BC), Megan Wacha (OLS), and Ann Fiddler (OLS)

Excused: Kathleen Dreyer (BMCC) and Greta Earnest (SUNY)

I. Call to Order – 10:01am

II. Approval of October 2021 minutes – 3 min. Approved with minor changes

III. Moment of Silence – COVID-19, Hurricane Ida, ongoing losses - 2 min

IV. Announcements – Drabinski – 5 min.

V. Ongoing business

    a. CCL Goals for FY22 -- 20 min.
        i. Coordinated collection development
            1. Committee updates -- Mallery/Waldman -- 5 min
        ii. Job bank
            1. Seeking someone to direct this initiative--is it you?
        iii. Roadmap to universal access
            1. Principles for universal access and why it matters: volunteers? -- 5 min
            2. OLS map updates -- Hart -- 2 min
        iv. Collaborate, coordinate, share
            1. Reminder: that's what we're here for!

       2. Reminder: The PSC library committee continues to hear from members that they aren't hearing clear communication from their chiefs. Please communicate with your faculty and staff.

VI.   Personnel & Professional Development Committee – Gray – 5 min.

      i. Diversity & Inclusion Task Force – Smale - 5 min.

VII.   Office of Library Services Reports

      i. Dean's Report – Hart - 3 min.
      ii. Library Systems – Verbovetskaya – 3 min.
      iii. OER – Fiddler - 3 min.
      iv. Schol. Comm. – Wacha - 5 min.
      v. ERAC – Beth– 3 min.

VIII.   Liaison Reports

      i. GSLIS – Brody - 3 min.
      ii. UFS Libraries & IT Committee – Drabinski – 3 min.
      iii. SUNY share out / report – Earnest – 3 min.
      iv. LACUNY – Santana – 3 min.
      v. LILAC – Walker – 3 min.

IX.   New Business

    a. Fines and fees update: Hart -- 2 min
    b. Lost book fees -- Kroessler -- 3 min
    c. New log-on policy and what it means for patron privacy -- Kroessler -- 3 min

X.   Good & Welfare – 10 min.

IV. Announcements:

>Dominquez stepping down as Interim Chief at City College. She will be replaced by Lon Mendelsohn until a successful search is completed.

>Medgar Evers College Library remains closed due to damage from Hurricane Ida. They continue to offer chat reference services.

>Jane Cramer is attending for Mary Mallery (BC)

V.   Ongoing business

      a. CCL Goals for FY22--20 min.
            i. Coordinated collection development

Michael Hughes (BC) joined us to discuss the Cooperative Collection Development (CCD) Task Force. They have met twice and established a number of projects; a roadmap to compare collection development policies, head by Julia Furay (KCC), development of a LibGuide, and workshops. They will perform an overlap analysis of print materials, but also stress that the outcomes should not be used to reduce library budgets. Their website here: https://guides.cuny.edu/CCD

>Aguelles noted that collections at community colleges are different than that at senior colleges.

>Miller noted that about half of the materials are represented, and he asked if anyone has received their budget yet.

>Wacha mentioned a shift with overlap analysis towards implementing CDL.

            ii. Job bank

>There was a request for volunteer to coordinate this goal.

>Schwartz is interested but is uncertain how long she will be interim. However, she will get the project started.

>Brody volunteered, but will be going on travia in the Spring.

>Pell and Lacy also volunteered to join the effort.

            iii. Roadmap to universal access

>Drabinski, Smale, Miller, and Hart agreed to work on this goal.

            iv. Collaborate, coordinate, share

>Hart mentioned the need to update the CUNY Libraries map.

    VI. Personnel & Professional Development Committee – Gray

Report was missed by the secretary due to technical issues

            i. Diversity & Inclusion Task Force – Smale

Smale reported that the task force plans to meet later this week to continue their discussion of the proposed mentoring initiative to launch in the Spring.

    VII. Office of Library Services Reports

i.   Dean's Report–Hart

>Hart reiterated the issues with Akademos and the push for "inclusive access."

>Nancy Egan is assisting with renewals/extensions.

>Usage of Project MUSE is down, but OneSearch and Academic Works usage has increased.

>Pell noted that usage of e-resources at Hunter is less than half.

>Smale reported that she has no data for City Tech because they do not currently have an E-Resources Librarian. She noted that poor usage can be tied to the fact that faculty are not assigning research papers during the pandemic, and mentioned the topic of grade inflation on their General Chairs agenda.

>Hart mentioned that Provosts across CUNY are having conversations about learning losses at Academic Council.

ii.   Library Systems –Verbovetskaya

Verbovetskaya reported that we are owed trainings by Alma that will take place in the Spring semester and will be in-person. Kristen Fredericksen, the new University Systems Librarian will be involved. She noted that some issues in Alma have been very challenging for Acquisitions librarians. She also noted that CLICS is for all materials, not only books, but request for articles should be via ILL, so the request link for non-book materials are suppressed, and a note can be send to a patron to use ILL. They are hoping to integrate with ILLIAD and Tipasa.

iii.   OER–Fiddler

Fiddler mentioned that OLS and SPARC are not in favor of inclusive access, which is being pushed by Akademos for next year. She posted their website for informational purposes: inclusiveaccess.org.

iv.   Schol. Comm.–Wacha

Wacha was not in attendance during this time of the meeting.

v.   ERAC – Beth

Beth reported that the career database Vault has been dropped. It was paid by another CUNY office. There will be another training on Avon and there is a discussion about subscribing to the MLA handbook.

VIII.   Liaison Reports

i.   GSLIS –Brody

Brody clarified the misunderstanding from the previous meeting that the GSLIS has been using OER in their curriculum for some time.

ii.   UFS Libraries & IT Committee – Miller

Miller did not have a report.

Drabinski reported that the UFS Library and IT Committee is discussing the use of STF for libraries. CUNYfirst will be modernized, but it will be on the business side first. She also noted concerns with HyFlex as it doubles faculty workload. There will also be a new LMS because the Blackboard contract is up. Drabinski shared our goals with the USF.

iii.   SUNY share out / report – Earnest

Earnest was absent—no report

iv.   LACUNY – Santana

Santana reported that the LACUNY Grace-Ellen McCrann Lectures took place Nov. 19, 2021, and the mutual aid fund will be discontinued.

v.   LILAC – Walker

Walker reported that LILAC is looking forward to meeting with Hart. There was a question about HyFlex, but Walker reported that discussion have been more about asynchronous materials and sharing out.

IX.   New Business

a) Fines & fees update:

>The resolution about fines and fees needs to go to Board of Trustees.

>Hart thanked the group for gathering data on their campuses, and noted the numbers range from the hundreds up to 15K. She is still in information gathering phase with Maruca before elevating the issue.

b) Lost books fees:

>Kroessler had a question about lost books. His circulation manager asked him and he was unsure how to respond. He asked if they can block patrons.

>Smale noted that one-third of libraries received funds from fees for replacement, but at City Tech they accept replacements rather than charging fees. Stempler noted the same at CSI.

>Schwartz said they have funds but are unsure how to use them

> Kinyatti noted that York does not have funds and was told money goes to the state.

>Miller noted that the funds are used offset their budget

>Galvin worried about accepting replacements in poor condition

>It was clarified that late fees go to the construction fund/state, and lost fines should go back to the Library (or at least a percentage).

>Mendelsohn reported that City College received lost book funds

>Hart noted that we have to accept that books will be lost due to the pandemic

>Smale noted that patrons are dropping off books so City Tech is recouping some lost materials

>Beth noted that international student left behind three sacks of books, including ILL

>Smale asked if we should make the effort to reach out to patrons to return materials.

>Hart said she would like to document efforts to encourage patrons to return materials

>Verbovetskaya mentioned we can utilize reports in Alma to do so

C) New log-on policy and what it means for patron privacy

>Kroessler started the discussion regarding computer policy. He is concerned of the tracking/privacy issues in CUNY's policy. He believes the policy violates the ALA Bill of Rights and is against New York State civil law.

>He noted that logs were retained for investigation and patrons used to sign up to use PCs, but after 9/11, the logs were no longer retained in case they were subpoenaed.

>Schlesinger shared Kroessler's concerns and asked if CUNY IT had consultation with libraries. He also asked if the USF has taken up the issue. Drabinski does not believe it has. >

>Ford noted that IT maintain logs, and no privacy concerns were reported to her

>Kroessler mentioned that the first lawsuit to challenge the Patriot Act was from a Connecticut library.

>Gabriel noted that the issue involves more than patron records, but also database searches, vendors are now seeking student emails to create accounts. CUNY Law professor Sarah Lamdan is a scholar on this issue.

>Hart expressed that she doesn't believe the log on policy is about tracking, but rather a standard IT practice and cyber security measure as malicious attached take place on networks.

>Wacha noted that the issue of patron user privacy is not in contracts. The USF is looking at library contracts and end user agreements when creating vendor accounts.

>Kroessler proposed an action item to align the CUNY IT policy with ALA and NY State civil law

>Drabinski asked Kroessler to draft such a document so the group can review and devise a useful intervention. She noted that our letters are usually ignored.

>Hart will follow up on what IT is collecting and reiterated that the goal is universal access.

X.   Good & Welfare

>Hart has upcoming meetings with NYC with public libraries, and mentioned the collaboration between Queens College Library and Queens Public Library on the Queen Memory Project [https://queensmemory.org/]
>The group thanked Dominguez and wished her well upon her last CCL meeting
>Smale reported that the mold situation at City Tech is not as bad as feared

Meeting adjourned 11:59am